

ESCALATION MATRIX

Details of	Contact Person	Address	Contact No.	Email Id	Operational/ Working Hours
Customer care for client	Mr. Vikas Bajaj	14 th Floor, Urmila Business Park, A95B, Sector-136, Noida, Uttar Pradesh-201304	8447374344	ig@nx-block.com	Mon- Fri 09:00 AM to 6:30 PM
Head of Customer Services	Mr. Alok Kumar	14 th Floor, Urmila Business Park, A95B, Sector-136, Noida, Uttar Pradesh-201304	8447374309	operation@nx-block.com	Mon- Fri 09:00 AM to 6:30 PM
Compliance Officer	Mr. Achal Kumar	14 th Floor, Urmila Business Park, A95B, Sector-136, Noida, Uttar Pradesh-201304	8447374354	compliance@nx-block.com	Mon- Fri 09:00 AM to 6:30 PM
Chief Executive Officer (CEO)	Mr. Shivam Kulshrestha	14 th Floor, Urmila Business Park, A95B, Sector-136, Noida, Uttar Pradesh-201304	0120-3635932	ceo@nx-block.com	Mon- Fri 11:00 AM to 6:30 PM

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with:

- ☐ SEBI at <https://scores.sebi.gov.in>
- ☐ Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>
- ☐ Exchange at <https://bsecre.bseindia.com/ecomplaint/frInvestorHome.aspx>
- ☐ Exchange at <https://www.mcxindia.com/investor-services>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal/Depository Portal.