

Complaint Filling Process

Click on **CONTACT US** available on the right-hand side of the Home Page

Escalation Matrix will be opened.

Complaint initially can be raised on the **Investor Grievance** E-mail Id to **Mr. Vikas Bajaj** at **ig@nx-block.com**

If Complainant is not satisfied with the solution, then complaint can be raised to **Mr. Alok Kumar, Head of Customer Service** at **operations@nx-block.com**

If the Complainant is still not satisfied with the solution, then they may raise their complaint to **Mr. Achal Kumar, Compliance Officer** at **compliance@nx-block.com**

If the Complainant is still not satisfied with the solution, then they may raise their complaint to **Mr. Shivam Kulshrestha, CEO** at **ceo@nx-block.com**

One can also reach us through **Need Help** facility available on the Home Page

GET IN TOUCH facility can be seen on the right-hand side of the Screen.

Enter Details such as (Full name, Contact Number, Email, Type the Query / Complaint in the space provided)

Complaint Reference Number will be generated on the mail address of the complainant (Which can be used to track the complaint)